

# TRUST AT THE CORE

Essential for Leadership and Mission Success

## ASPECTS OF A CULTURE OF TRUST

HONESTY • HAVING CHALLENGING CONVERSATIONS • HOLDING PEOPLE ACCOUNTABLE

## ESTABLISHING A CULTURE OF TRUST

SETTING NORMS AND EXPECTATIONS • ACTIVE LISTENING • GIVING FEEDBACK ON PERFORMANCE, NOT THE PERSON



**DIRECTORATE OF  
PREVENTION, RESILIENCE  
AND READINESS**

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