



RESILIENCE IN FOCUS

TRUST AT THE CORE

Essential for Leadership and Mission Success

ASPECTS OF A CULTURE OF TRUST

- HONESTY
- HAVING CHALLENGING CONVERSATIONS
- HOLDING PEOPLE ACCOUNTABLE

ESTABLISHING A CULTURE OF TRUST

- SETTING NORMS AND EXPECTATIONS
- ACTIVE LISTENING
- GIVING FEEDBACK ON PERFORMANCE, NOT THE PERSON



DIRECTORATE OF
PREVENTION, RESILIENCE
AND READINESS

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